

BRIDGE RESOURCE MANAGEMENT UNDER PILOTAGE

WEBINAR – 28 01 2022

SPEAKERS

- FIONA AL HASHIMI, CLAIMS MANAGER, BRITANNIA P&I
- CAPTAIN ED VERBEEK, PILOT, MASTER MARINER & NAUTICAL CONSULTANT
- CAPTAIN SLAV OSTROWICKI, LOSS PREVENTION MANAGER, BRITANNIA P&I

FOCUS ON BRIDGE RESOURCE MANAGEMENT

LOSS PREVENTION POINT OF VIEW

CAPTAIN SLAV OSTROWICKI, LOSS PREVENTION MANAGER, BRITANNIA P&I



FOCUS ON BRIDGE RESOURCE MANAGEMENT

LOSS PREVENTION POINT OF VIEW

- Why concentrate on Bridge Resource Management (BRM), in particular under pilotage?
- Pattern of incidents and elevated risk
- Recognition of the risk across the industry
- International Group of P&I Clubs: “Report on P&I Claims involving vessels under pilotage 1999-2019”
- Britannia publications and advice on BRM, pilotage and safety leadership

FOCUS ON BRIDGE RESOURCE MANAGEMENT

LOSS PREVENTION POINT OF VIEW

- Pilot's role on the bridge: understanding different perspectives
- What does it mean from the standpoint of the Mariner?
- Soft skills – how can they be acquired and cultivated?
- Training requirements and standards
- The role of the company
- What can a team do?
- What can an individual do?

THE TEAM ON THE BRIDGE

ABOUT MASTERS, BRIDGE TEAMS AND PILOTS

CAPTAIN ED VERBEEK, PILOT, MASTER MARINER & NAUTICAL CONSULTANT



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*PHOTO CREDIT MIRJAM TERPSTRA

THE TEAM ON THE BRIDGE

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*ILLUSTRATION ONLY, NOT THE SHIP OF THE STORY

THE TEAM ON THE BRIDGE

ABOUT MASTERS, BRIDGE TEAMS AND PILOTS

- Equipment
- Bridge Team
- Crew Organisation
- My own performance

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When captains feel unsure, there are 4 factual possibilities:

- They don't intervene and all goes well
- They don't intervene and damage is made
- They intervene and all goes well
- They intervene and damage is made

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Unknowns:

- In cases in which the captains did not intervene, if they would have, would it have been successful?
- In cases in which captains intervened (with or without damage): if the captain had not intervened: would the pilot have been successful?
- Would there have been more damage or less damage if the other would have manoeuvred?

THE TEAM ON THE BRIDGE

ABOUT MASTERS, BRIDGE TEAMS AND PILOTS

- There are cases where damage was made because pilots made mistakes and captains didn't intervene
- There are cases where damage was made despite the captain intervening
- There are cases where it seems likely that the damage was made because of the captain intervening

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ABOUT MASTERS, BRIDGE TEAMS AND PILOTS

(Master Pilot eXchange):

- Purpose is to provide clarity in advance, setting the scene

Thinking Aloud / Dynamic Briefing:

- Gives specific information for the specific situation at hand

THE TEAM ON THE BRIDGE

ABOUT MASTERS, BRIDGE TEAMS AND PILOTS

Voyage plan:

- Detailed enough to detect when outside of the normal
- Flexible enough to allow for specific circumstances

It needs (a.o.):

- Planned areas
- Reserve areas
- NoGo areas

For position, speed, RoT, drift angle etc.

THE TEAM ON THE BRIDGE

ABOUT MASTERS, BRIDGE TEAMS AND PILOTS

Basis is respect:

- Greetings, first impression
- Once a conversation has started, information exchange is so much easier
- Shared responsibility to make it work

THE TEAM ON THE BRIDGE

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PACE

- 'Probe > Alert > Challenge > Emergency'

ASI

- 'Ask > Suggest > Insist'

THE TEAM ON THE BRIDGE

ABOUT MASTERS, BRIDGE TEAMS AND PILOTS

- Be well prepared
- Make sure that there is a professional, open relationship between captain, bridge team and pilot, based on mutual respect
- Inform one another of all relevant details during the MPX's
- Update via Thinking Aloud
- Clarify uncertainty, via PACE or ASI in a professional, non-threatening way

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ABOUT MASTERS, BRIDGE TEAMS AND PILOTS

Try to be as well informed as reasonable possible during any voyage.

For me, the main criteria for unplanned *acute* interventions are:

- You assess immediate danger, no time to ask questions
- You feel the pilot is not responding adequately
- You have a reasonable expectation that you are able to prevent or minimise damage

THE TEAM ON THE BRIDGE

THANK YOU FOR YOUR ATTENTION



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CLUB AND IG APPROACH CLAIMS INVOLVING VESSELS UNDER PILOTAGE

FIONA AL HASHIMI, CLAIMS MANAGER, BRITANNIA P&I

CLUB AND IG APPROACH

CLAIMS INVOLVING VESSELS UNDER PILOTAGE

- Club approach
- IG approach
- IG report
- Findings
- Type and value of incidents

CLUB AND IG APPROACH

CLAIMS INVOLVING VESSELS UNDER PILOTAGE

- Conclusions
- Proposals
- Strategy

Q&A

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